



## The people visiting you

JRS Belgium is a **human rights organisation** that visits you and can

- be a listening ear
- share helpful information about your procedure and your rights,
- and connect you with other services like your lawyer

0456/02.75.26  
0456/81.98.98  
[bezoekers@jrsbelgium.org](mailto:bezoekers@jrsbelgium.org)



## ICAM Coaches

They work for the Immigration Office. They **support families in irregular stay** and guide and support them in the search for a long-term solution.

02/488 97 77 from 9 AM to 3 PM  
[icamsupport@ibz.fgov.be](mailto:icamsupport@ibz.fgov.be)

Your parents can visit them without appointment.

**When ?** every Wednesdays from 9 AM to 12 PM  
**Where ?**

- Boulevard Pachéco 44 , 1000 Brussels
- Italiëlei 4/bus 1, 2000 Antwerpen
- Rue de Fragnée 2, 4000 Liège

You tried everything but it didn't work ?  
You are still looking for help ?

3 services help protect children's rights. They listen, investigate child rights complaints and mediate. It is **free and confidential**.

### The federal Ombudsman

can help you if you have a complaint against a federal public service (visas, family reunification, etc.)

[www.federalombudsman.be](http://www.federalombudsman.be)

### The French Ombudsman (DGDE)

- +32 2 223 36 99 : from Monday to Friday, 9AM to 12.30PM and 1:30PM to 4:30PM
- [dgde@cfwb.be](mailto:dgde@cfwb.be)

### The Flemish Office of the Children's Rights Commissioner (KRC)

- 0800 20 808 (only if you call from a Belgian phone number) : from Monday to Friday, 9 AM to 12:30 PM Wednesday until 5PM
- [kinderrechten@vlaamsparlement.be](mailto:kinderrechten@vlaamsparlement.be)



FORUM  
Human Rights



DÉFENSE DES ENFANTS  
INTERNATIONAUX  
BELGIQUE



Foundation for  
Access to Rights



HELSINKI FOUNDATION  
FOR HUMAN RIGHTS



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WHAT CAN YOU DO IF YOU  
MUST STAY IN THIS HOUSE  
WITH YOUR FAMILY ?

What are your rights ?



-18

You are under 18 years old,  
so you have special rights

Have you committed an offence ?  
The content of this leaflet does not apply to you  
but you can talk to a lawyer to know your rights

EN

## WHY ARE YOU HERE ?

Your family arrived in Belgium through the airport

 but the authorities said you cannot enter the country

 and asked for protection, but you must wait for the authorities' decision

**The Belgian authorities said you (and your family) must**

- go back to your country
- go to another country where you are allowed to live



**You don't understand something ?**

**You can ask questions anytime**

## YOU HAVE THE RIGHT

### TO BE FREE

in Belgium, **detention of children in closed centers is forbidden by law**



### BUT

the Belgian authorities can oblige you and your family to stay in a **"family unit"** also named **"return house"**



**WHEREVER YOU STAY,  
YOU STILL HAVE RIGHTS**

## WHAT ARE YOUR RIGHTS ?

**The Belgian authorities must treat you with kindness and respect**

You have the right to

- a free translator
- a free lawyer
- tell your story and be heard
- stay together with your family
- go to school
- see a doctor/a psychologist



## WHO CAN YOU TALK TO ?

### A lawyer

You (and your parents) have the right to a **free lawyer**

- The lawyer can explain your situation and help defend your (and your family's) rights
- You can tell them how you feel and if something is difficult for you
- They must think about what is best for you

The lawyer will try their best to help you (and your family) but there is no guarantee it will work.

