

The people visiting you

JRS Belgium is a **human rights organisation** that visits you and can

- be a listening ear
- share helpful information about your procedure and your rights,
- and connect you with other services like your lawyer



0456/02.75.26

0456/81.98.98

bezoekers@jrsbelgium.org



ICAM Coaches

They work for the Immigration Office. They **support families in irregular stay** and guide and support them in the search for a long-term solution.

02/488 97 77 from 9 AM to 3 PM

icamsupport@ibz.fgov.be

Your parents can visit them without appointment.

When ? every Wednesdays from 9 AM to 12 PM
Where ?

- Boulevard Pachéco 44 , 1000 Brussels
- Italiëlei 4/bus 1, 2000 Antwerpen
- Rue de Fragnée 2, 4000 Liège

You tried everything but it didn't work ? You are still looking for help ?

3 services help protect children's rights. They listen, investigate child rights complaints and mediate. It is **free and confidential**.

The federal Ombudsman

can help you if you have a complaint against a federal public service (visas, family reunification, etc.)

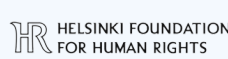
www.federalombudsman.be

The French Ombudsman (DGDE)

- +32 2 223 36 99 : from Monday to Friday, 9AM to 12.30PM and 1:30PM to 4:30PM
- dgde@cfwb.be

The Flemish Office of the Children's Rights Commissioner (KRC)

- 0800 20 808 (only if you call from a Belgian phone number) : from Monday to Friday, 9 AM to 12:30 PM Wednesday until 5PM
- kinderrechten@vlaamsparlement.be



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WHAT CAN YOU DO IF YOU MUST STAY IN THIS HOUSE WITH YOUR FAMILY ?

What are your rights ?



-18 You are under 18 years old, so you have special rights

Have you committed an offence ?
The content of this leaflet does not apply to you
but you can talk to a lawyer to know your rights



WHY ARE YOU HERE ?

Your family arrived in Belgium through the airport



but the authorities said you cannot enter the country



and asked for protection, but you must wait for the authorities' decision

The Belgian authorities said you (and your family) must

- go back to your country
- go to another country where you are allowed to live

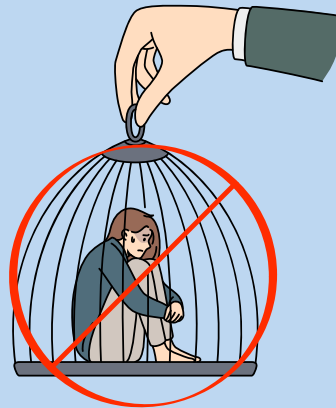


You don't understand something ?

You can ask questions anytime

YOU HAVE THE RIGHT TO BE FREE

in Belgium, **detention of children in closed centers is forbidden by law**



BUT

the Belgian authorities can oblige you and your family to stay in a **"family unit"** also named **"return house"**



**WHEREVER YOU STAY,
YOU STILL HAVE RIGHTS**

WHAT ARE YOUR RIGHTS ?

The Belgian authorities must treat you with kindness and respect

You have the right to

- a free translator
- a free lawyer
- tell your story and be heard
- stay together with your family
- go to school
- see a doctor/a psychologist



WHO CAN YOU TALK TO ?

A lawyer

You (and your parents) have the right to a **free lawyer**

- The lawyer can explain your situation and help defend your (and your family's) rights
- You can tell them how you feel and if something is difficult for you
- They must think about what is best for you

The lawyer will try their best to help you (and your family) but there is no guarantee it will work.

