

# WHO CAN YOU TALK TO ?



## A lawyer

You (and your parents) have the right to a **free lawyer**

- They can explain your situation and help defend your (and your family's) rights
- You can tell them how you feel and if something is difficult for you
- They must think about what is best for you

The lawyer will try their best to help you (and your family), but there is no guarantee that it will work.

## JRS Belgium

They are a **human rights organisation** and can

- be a listening ear,
- share helpful information about your procedure and your rights,
- and connect you with other services like your lawyer



0456/02.75.26

0456/81.98.98

[bezoekers@jrsbelgium.org](mailto:bezoekers@jrsbelgium.org)



## ICAM Coaches

They work for the Immigration Office.

They **support families in irregular stay** and guide and support them in the search for a long-term solution.

02/488 97 77 from 9 AM to 3 PM

[icamsupport@ibz.fgov.be](mailto:icamsupport@ibz.fgov.be)

## You tried everything but it didn't work ? You are still looking for help ?

3 services help protect children's rights. They listen, investigate child rights complaints and mediate. It is **free and confidential**.

### The federal Ombudsman

can help you if you have a complaint against a federal public service (visas, family reunification, etc.)

[www.federalombudsman.be](http://www.federalombudsman.be)

### The French Ombudsman (DGDE)

- +32 2 223 36 99 : from Monday to Friday, 9AM to 12.30PM and 1:30PM to 4:30PM
- [dgde@cfwb.be](mailto:dgde@cfwb.be)

### The Flemish Office of the Children's Rights Commissioner (KRC)

- 0800 20 808 (only if you call from a Belgian phone number) : from Monday to Friday, 9 AM to 12:30 PM Wednesday until 5PM
- [kinderrechten@vlaamsparlement.be](mailto:kinderrechten@vlaamsparlement.be)



FORUM  
Human Rights



DÉFENSE DES ENFANTS  
INTERNATIONAL  
BELGIQUE



Фондация за  
достъп до правда  
Foundation for  
Access to Rights



HELSINKI FOUNDATION  
FOR HUMAN RIGHTS

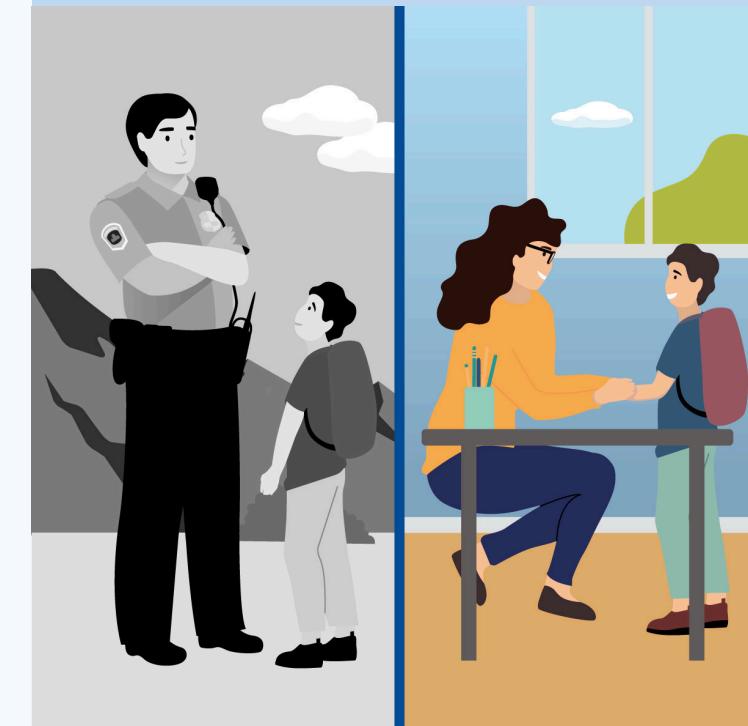


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## WHAT CAN YOU DO IF YOU ARE ARRESTED BY THE POLICE

because you don't have the necessary documents to stay in Belgium ?



-18

You are under 18 years old,  
so you have special rights

Have you committed an offence ?  
The content of this leaflet does not apply to you  
but you can talk to a lawyer to know your rights

EN



## WHAT CAN THE POLICE DO ?

### The police can

check your ID or residence permit if you are on the street or taking public transport

search you and your belongings

arrest you if you don't have the right documents to stay in Belgium

### The police cannot

use any force unless you present a danger to someone else

arrest you at school

enter your house

- without a mandate
- between 9pm and 5am

except in some cases: when there are drugs in the house or if you are in danger

## YOU HAVE THE RIGHT TO BE FREE

in Belgium, **detention of children in closed centers is forbidden by law**



### BUT

the Belgian authorities can oblige you and your family to stay in a **“family unit”** also named **“return house”**



WHEREVER YOU STAY,  
YOU STILL HAVE RIGHTS

## WHAT ARE YOUR RIGHTS ?

**The Belgian authorities must treat you with kindness and respect**

You have the right to

- a free translator
- a free lawyer
- tell your story and be heard
- stay together with your family
- go to school
- see a doctor/a psychologist



### The police didn't treat you well ?

You can tell your lawyer



You have the right to a **free translator** at the police station

